

Open Home Collection Notice

McGrath and legal entity **SGC Property Group Pty Ltd ATF SGC Property Group Unit Trust** (we, our, us) is a franchisee of McGrath Limited (ABN 61 608 153 779) (McGrath). This privacy collection notice explains how McGrath and our real estate office may collect your personal information when you sign up to, or attend, an open home or inspection for a property managed by our office.

McGrath operates a network of real estate offices, some of which are owned by McGrath and others that are owned by its franchisees. McGrath's franchisees are independently owned and operated and are not subsidiaries or agents of McGrath (Franchisees). Because our offices may operate separately, you may receive different privacy collection notices when you attend open homes at different McGrath real estate offices.

WHY DO WE COLLECT, USE AND STORE YOUR PERSONAL INFORMATION?

We may collect, use and store your personal information (see page 2) to:

- verify and record your attendance;
- communicate with you about your attendance and interest;
- send you relevant property listings, market updates and other communications that may be of interest to you;
- conduct data analytics on an aggregate and de-identified basis to improve our products and services.

You can opt out of any marketing communications from us at any time by following the unsubscribe instructions in the relevant communication or by using the contact details set out below. Please note that even if you opt out of marketing messages, we may still contact you if required by law or if we need to contact you about services you've asked for.

McGrath and each Franchisee manage separate mailing lists and are responsible for their own communications. If you are subscribed to multiple McGrath mailing lists, opting out from one Franchisee (e.g. McGrath Paddington) does not automatically opt you out from another Franchisee you remain subscribed to (e.g. McGrath Pyrmont).

WHO MAY WE SHARE YOUR PERSONAL INFORMATION WITH?

In some cases, we may share your personal information with McGrath for back-end technical support, and where relevant, other Franchisees or McGrath real estate offices if you request to be contacted about properties that are not listed by our office.

We may also share personal information with:

- our real estate agents, property owners or their representatives (where relevant);
- our third party service providers and advisors; and
- other third parties if required under law.

WHAT HAPPENS IF YOU DO NOT WANT TO PROVIDE YOUR PERSONAL INFORMATION?

If you do not provide the requested information, where permitted by law, we may not be able to register your attendance, provide access to the property, or respond to your enquiry.

HOW CAN YOU FIND OUT MORE INFORMATION?

Please see our comprehensive Privacy Policy for:

- more detailed information about the way we collect, use, hold and share your personal information including overseas countries where your personal information is likely to be disclosed;
- details about how you may access or seek correction of your personal information; and
- information about how you may make a complaint about your privacy (including how your personal information has been handled).

For more information on how McGrath and its' real estate offices may handle your personal information, see:

<https://www.mcgrath.com.au/privacy>. This Privacy Policy applies to us unless we have adopted a separate Privacy Policy on our website.

CONTACT US

You can contact us using the details below:

McGrath Limited

Email: privacy@mcgrath.com.au

Phone: (02) 9386 3333

Post: The Privacy Officer

McGrath Limited

Level 2, 19 Harris Street

Pyrmont NSW 2009

SGC Property Group Pty Ltd ATF SGC Property Group Unit Trust

Email: palmbeachqld@mcgrath.com.au

Phone: (07) 5534 0300

Post: 17 Sixth Avenue, Palm Beach

Open Home Collection Notice

Personal information	How and when do we collect this information?
Open home, auction, inspection and attendance information This may include: • personal and contact details; • inspection registrations and attendance logs; • your feedback and opinions on a property; • your communication preferences.	We may collect this information directly from you: • in person, either manually or via digital tools when you attend property inspections at one of our rental or for-sale listed properties or visit our offices, including via manual in-person sign-in; or • when you contact us about a listed property, including online (including via social media or third party platforms), by phone or in person. We may also collect this information indirectly from third parties, including from: • service providers that assist us with scheduling property inspections, such as Domain, Realestate.com.au and other similar providers; • from someone that you have authorised to attend a property inspection on your behalf (for example, a family member, friend or buyer's agent who may provide us with your information); and • in the case of McGrath, we may also collect this personal information indirectly from Franchisees and real estate agents.
Lifestyle and preference information This may include: • your living circumstances; • your buyer type e.g. owner or investor; • your family demographics; • your current employment status; • details of the property that you are interested in or have agreed to purchase; • housing or lifestyle amenities that are of interest to you or your family; • the distance you travel for work; and/or • what prompted you to inspect the property.	We may collect this information directly from you during our interactions with you or indirectly from any person you have authorised to attend an open home on your behalf (e.g. a family member, friend or buyer's agent). This includes when you or your authorised representative tell us about your preferences when making an enquiry or using our products and services.
Property and transaction information This may include: • property addresses; • inspection enquiries; • appraisals, offers, sale or lease details; • contract information; and • settlement milestones	If your attendance progresses to a property enquiry or transaction, we may collect additional personal information when: • you enquire about, inspect, offer on, buy, sell, lease or manage a property; • request an appraisal; • negotiate or enter into an agency agreement, authority or contract; or • communicate with us about a property transaction.
AML/CTF customer due diligence and transaction compliance information Where relevant, this may include: • identity verification information; • information about your authorised representatives; • information about companies, trusts or other entities involved in a transaction (including beneficial owners); • information about the proposed property transaction; • source of funds or wealth information; • politically exposed person, sanctions and other screening or risk assessment information; and • transaction, payment, settlement and related compliance information.	If your attendance progresses to a property enquiry or transaction, we may collect additional personal information about you indirectly or directly, including from your authorised representative, verification providers, or another person involved in the transaction, where we need to complete customer due diligence or AML/CTF checks. We collect this information to comply with our obligations under the Anti-Money Laundering and Counter-Terrorism Financing Act 2006 (Cth) and related legal and regulatory obligations. For more information about our AML/CTF processes, please visit our website: Anti-Money Laundering Obligations McGrath Estate Agents. Customer due diligence and AML/CTF checks are completed on relevant parties to a designated service (such as vendors and successful purchasers) and are not conducted on all prospective buyers, attendees at open homes or persons who request to inspect a property.
Online and digital services information This may include your IP address, device and other electronic details.	If you registered online to attend an inspection (via our website or a third party platform), we may collect this information electronically. In some cases, this may be personal information and other times it will not enable us or McGrath to identify you.